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<p>Substitute for form 1449B/PTO</p> <p>INFORMATION DISCLOSURE STATEMENT BY APPLICANT</p> <p>Date Submitted: _____</p> <p>(as many sheets as necessary)</p> <p>Sheet <u>1</u> of <u>3</u></p>		<p style="text-align: right;">RECEIVED</p> <p style="text-align: right;">AUG 16 2004</p> <p style="text-align: right;">GROUP 3600</p> <p>Complete if Known</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;">Application Number</td> <td>09/816,455</td> </tr> <tr> <td>Filing Date</td> <td>March 23, 2001</td> </tr> <tr> <td>First Named Inventor</td> <td>George H. Hoffman</td> </tr> <tr> <td>Group Art Unit</td> <td>3627</td> </tr> <tr> <td>Examiner Name</td> <td>Florian M. Zeender</td> </tr> <tr> <td>Attorney Docket Number</td> <td>062834-0204</td> </tr> </table>		Application Number	09/816,455	Filing Date	March 23, 2001	First Named Inventor	George H. Hoffman	Group Art Unit	3627	Examiner Name	Florian M. Zeender	Attorney Docket Number	062834-0204
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Group Art Unit	3627														
Examiner Name	Florian M. Zeender														
Attorney Docket Number	062834-0204														

U.S. PATENT DOCUMENTS						
Examiner Initials*	Cite No. ¹	U.S. Patent Document		Name of Patentee or Applicant of Cited Document	Date of Publication of Cited Document MM-DD-YYYY	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
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GROUP 3600**U.S. PATENT DOCUMENTS**

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NON PATENT LITERATURE DOCUMENTS

Examiner Initials*	Cite No. ¹	Include name of the author (in CAPITAL LETTERS), title of the article (when appropriate), title of the item (book, magazine, journal, serial, symposium, catalog, etc.) date, page(s), volume-issue number(s), publisher, city and/or country where published.	T ⁶
82		Noori, Hamid; Production and Operations Management; Total Quality Responsiveness; McGraw-Hill; 1995; pages 422-519	
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PZ		John Rendleman, "Burger King Orders AT&T Mail Service", CommunicationsWeek, 1994.	
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		Merriam Webster's Collegiate Dictionary; 10 th Edition; 1996; page 139.	

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